

(3 Hours)

[Total Marks : 100

**N.B. :** (1) Answer any **five** questions.  
(2) **All** questions carry **equal** marks.

1. Explain the concept of Knowledge Management in the context of managing the libraries of 21<sup>st</sup> century as Learning Resource Centres. **20**
2. State the different tools of Management with special reference to Management by Objectives. **20**
3. Prepare a model plan for an academic library with respect to its functional areas and activities. **20**
4. Discuss the concept of Total Quality Management in the light of its implementation in managing a library. **20**
5. Draw a PERT / CPM chart for preservation of 200 rare material in a library. **20**
6. Explain different control techniques useful for managing a library budget. **20**
7. Write notes on any **two** of the following :- **20**
  - (a) Disaster Management
  - (b) Departmentalization
  - (c) Balanced Score Card
  - (d) People's Skills.

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